

## **SS 205 Human Relations Course Learning Objectives**

CLO 1: Apply an understanding of psychological and social influences on human behavior to objectively analyze one's own interpersonal experiences and relationships.

CLO 2: Utilize intra- and interpersonal management skills to increase effectiveness in personal and professional relationships.

CLO 3: Use knowledge of culturally diverse practices to increase sensitivity and competence in a variety of social and cultural interactions.

CLO 4: Communicate, listen, and manage conflict more effectively in personal and professional relationships.

### **PREREQUISITE or COREQUISITE**

ENG 101 Human Relations provides students with an understanding of the key concepts of human behavior, interpersonal dynamics, communication styles and skills, and managing the change process. This course takes a skills approach to human relations training and emphasizes the application of knowledge through practice, along with teaching techniques such as group methods, role playing, field interviews, dyads, and videotaping. This course uses low cost or no cost course materials.